

DirectLine

Phone

1800 888 236

Website

www.directline.org.au

Service For

People with Drug and Alcohol concerns

Service Area

Statewide

Hours

24hrs 7 days a week

Service Description

DirectLine is a statewide telephone and online service which supports people seeking alcohol and other drugs information, advice or referral. It is a useful first point of contact for alcohol and other drug users, and health and human service providers, including general practitioners. DirectLine offers information, advice and brief interventions before, during and after treatment and operates 24-hours a day, seven days a week. It is staffed by professional counsellors at Turning Point, a centre of excellence for alcohol and other drug treatment, research and education, a part of Eastern Health. DirectLine can be accessed over the phone on 1800 888 236.

Participation Length

Ongoing

Interpreters

Available on request

Service End Date

Ongoing

Who Can Refer

Anyone

Mode Of Referral

Phone

Point Of Intake

Office administration

Costs

No cost

Service Type

INDIVIDUAL

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