

## DirectLine

**Phone**

1800 888 236

**Website**

[www.directline.org.au](http://www.directline.org.au)

**Service For**

People with Drug and Alcohol concerns

**Service Area**

Statewide

**Hours**

24hrs 7 days a week

**Service Description**

DirectLine is a statewide telephone and online service which supports people seeking alcohol and other drugs information, advice or referral. It is a useful first point of contact for alcohol and other drug users, and health and human service providers, including general practitioners. DirectLine offers information, advice and brief interventions before, during and after treatment and operates 24-hours a day, seven days a week. It is staffed by professional counsellors at Turning Point, a centre of excellence for alcohol and other drug treatment, research and education, a part of Eastern Health. DirectLine can be accessed over the phone on 1800 888 236.

**Participation Length**

Ongoing

**Interpreters**

Available on request

**Service End Date**

Ongoing

**Who Can Refer**

Anyone

**Mode Of Referral**

Phone

**Point Of Intake**

Office administration

**Costs**

No cost

**Service Type**

INDIVIDUAL

**Date Created**

2014-12-16 02:04:48

**Last Updated**

2021-10-07 02:40:08